

Terms and Conditions

1. On receipt of the signed Order Confirmation a pro forma invoice will be issued for the 100% prepayment. By signing the Order Confirmation you are agreeing to the specification detailed therein.
2. Upon receipt of prepayment, delivery will be scheduled for 10 working weeks (we endeavour to fulfil an earlier delivery date whenever possible).
3. All prices quoted will hold for 60 days from date of quotation.
4. The pool infill is suitable for tiled concrete pools only, they cannot be installed in liner pools.
5. In deck level pools, the water level must be reduced by at least 300mm when the infill is in place. This is to prevent damage to the deck panels.
6. Swimming pools deeper than 1.5m require either:
 - a. The water level to be dropped to a sufficient level (such that any person in the pool assembling the infill is safely able to stand on the pool floor, with their head above water when working at the deepest end of the pool)
 - b. If the water is not drained a diving team would be required.
7. The pool heating must be turned off whilst the pool infill is in situ to prevent the possibility of a build-up of heat or condensation and damage to the deck panels.
8. It is recommended that the pool infill is not left in situ for more than 10 days when grade 304 stainless steel is used (unless the pool is completely drained before installation). If the infill is to be in situ for more than 10 days grade 316 stainless steel is recommended.
9. Stage Systems will provide a team of installers for the initial installation. This will involve building the infill and correctly adjusting and locking off the adjustable feet to ensure that the final product fits and provides a level surface. The installation is estimated to take approximately one full day on site. In the event of the installation exceeding this, we will endeavour to inform you in a timely manner. Installing into larger pools may require additional installation time, this will be advised at the point of quotation.
10. Before entering the pool our installation team will carry out both water quality and temperature checks to ensure that your pool provides a safe working environment.
11. The components will be numbered and a detailed plan provided for future installs.
12. Deck specification weights and loadings:

Deck Specification	Weight	Loadings	Recommended Man-lift
Standard deck panels	25Kg 30mm thickness	7.5 kN/m ²	2 Man
Phenolic deck panels	28Kg 24mm thickness	5 kN/m ²	2 Man
Acrylic deck panels	95Kg 40mm thickness	4 kN/m ²	4 Man

13. It is recommended to allow for a suitable storage location, ideally on the same level as the swimming pool/infill area. Pool-dek is supplied on wheeled trolleys.
14. After dismantling, in order to preserve the quality of the product, it is necessary to rinse the framework with tap water to remove any chemicals. Deck panels require wiping down to remove any moisture or condensation.
15. Stage Systems, part of Havelock Europa Plc hold the following insurance details: Public/Product Liability 15m, Employers liability 25m, Professional Indemnity 10m, copies are available on request.
16. Stage Systems carry out risk assessments and method statements as part of Pool-dek installation procedures.
17. With prior permission from the client Stage Systems would like to take photographs and/or video of the installation of the Pool-dek as part of our Marketing for Pool-dek. If required we will respect client confidentiality and privacy by using images of the installation making no reference to names of property or clients. A separate agreement disclaimer can be provided.
18. Stage Systems, part of Havelock Europa Plc hold the following accreditations, copies of which are available on request: ISO 9001, 14001, 18001, Considerate Contractor, CHAS, British Safety Council, Safe Contractor and Achilles. Our Health and Safety reps are minimum IOSH, IEMA and MaPS.
19. Pool-dek holds a 5 year guarantee.
20. If the order is terminated prior to installation, the client will incur all costs and additional charges.